

# Community Homelessness Report Summary

The Region of Peel

2021–2022





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# Introduction



**Reaching Home: Canada's Homelessness Strategy** is a federal program that provides funding directly to communities to help them address local homelessness priorities using a more systems-based and data-driven approach. This approach was adopted in recognition that preventing and reducing homelessness requires not only access to safe and adequate housing, but also a high degree of coordination across funders and community organizations, as well as meaningful collaboration between Indigenous and non-Indigenous partners.

The **Community Homelessness Report Summary** is designed to support decision-making using community data. The Region of Peel will use the data outlined in this report to support action plans to reduce homelessness.

# 1 Collaboration between Indigenous and Non-Indigenous Partners



**Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the Designated Community (DC), Community Entity (CE) and local Indigenous Organizations?**

No.

**Describe how this collaboration will happen over the coming year?**

We will continue to build our relationship with the Indigenous individual that we have been working with this past year in the hopes that he will be able to connect us with some Indigenous organizations within the Region of Peel. We will continue to reach out and try and connect with other Indigenous organizations and work on building our relationships with them so that we are able to obtain their input and collaboration on Coordinated Access.

**Specific to the implementation of Coordinated Access and an HMIS, has there been collaboration between the DC CE and the Indigenous Homelessness (IH) CE and/or Community Advisory Board (CAB), where applicable?**

N/A.

**With respect to the completion of the Community Homelessness Report (CHR), was there collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or CAB?**

No.

**Describe the efforts that were taken to collaborate and specific plans to ensure it occurs during next year’s CHR process.**

Collaboration was sought from agencies receiving Reaching Home funding to complete section 1.1 and collaboration was sought from the CAB to review and provide input for the CHR. We have met with a local Indigenous person several times, with intent to build a relationship that will allow connection to our CAB and collaboration on the CHR. We have reached out to several other Indigenous communities and organizations and tried to connect with the Metis of Mississauga but unfortunately no response.

In addition, we have met with Indigenous professors at Ryerson University, University of Toronto to obtain information and increase knowledge. We will continue with our efforts to ensure it occurs, continue to reach out to build relationships but most importantly, the Region of Peel is open to any introductions or support that can be provided by Canada to ensure that collaboration with Indigenous organizations can occur for the CHR process.

**Does your community have a separate IH CAB?**

No.

## 2 Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment



The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS.

**Table 2-1:**

	Met	Started	Not Yet Started
Number of minimum requirements	16	2	0

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

**Table 2-2:**

Governance	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
67%	75%	100%	100%	100%	100%

**Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please include an update about your community's efforts to set-up, sustain and/or improve the Coordinated Access system and use of an HMIS.**

## Region of Peel

The 2021/2022 fiscal year saw the Region of Peel and its community partners continuing to work together toward implementation of a local Coordinated Access system. Policies and procedures were established and incorporated into a guide. Participation expectations were defined, and agency roles were solidified. Functions and features specific to Coordinated Access were developed in the Region of Peel's HMIS. Extensive work went into the continued advancement of the legal and privacy framework, with support from the Region of Peel's Housing Privacy Advisor, Senior Legal Counsel and an external lawyer specializing in privacy and technology.

The Region of Peel has faced unique challenges in this area owing to collaboration with healthcare providers who also administer housing supports. The establishment of the necessary policies and agreements is underway, with finalization anticipated for the 2022/2023 fiscal year. Due to the delay in achieving a completed Data Sharing Agreement, Coordinated Access in Peel cannot be administered through the HMIS; an interim process was created to continue to receive referrals and collect information in line with the new intake and prioritization criteria, and manage the By-Name List while awaiting finalization of the data sharing agreement. The Region of Peel has had a By-Name List in place for several years, but was inconsistent in its application of its inactivity policy; in 2022 a clean-up was undertaken to update client records with new information requirements, and continuously purge inactive records. These activities were aimed at improving data quality in anticipation of the onboarding of housing resources expected later in 2022.





### 3 Outcomes-based Approach Self-assessment

#### Where does Data for the list come from?

- Excel
- Other HMIS
- Not applicable
- HIFIS
- Other data sources

#### In the future, will data from the community’s HMIS (either HIFIS or an existing, equivalent system) be used to get data for the List?

Yes.

**Optional question: How does data from the List compare to other community-level data sources that are considered reliable? This is an optional follow-up question for communities that have completed the “CHR Community-Level Data Comparisons”.**

This worksheet was not completed in our community.

The table below provides a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

**Table 3-1:**

<b>Step 1: Has a List</b>	<b>Step 2: Has a Real-time List</b>	<b>Step 3: Has a Comprehensive List</b>	<b>Step 4a: Can report annual outcome data (mandatory)</b>	<b>Step 4b: Can report monthly outcome data (optional)</b>
Yes	Yes	Yes	Yes	Yes

**Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?**

The By-Name List was used for the first time to fill an Affordable Housing Opportunity in the Region of Peel, and 10 households from the List were housed during this rent up in November 2021. Significant improvements were made to the referral process, quantity of data collection, and format of the List. These changes were implemented in December 2021. The migration from the old list to this current list required participating agencies to re-refer their clients by answering an additional set of questions. The BNL referral process was expanded to 86 questions, which has enabled a prioritization matrix to be completed based on the additional parameters. This prioritization matrix is to be used for any upcoming affordable housing opportunities that are to be filled using the List. We onboarded one additional partnering agency to be able to make referrals to the List, so we have grown from 5 to 6 participating agencies.

Notably, our community took steps to begin enforcing the 90-day inactivity policy so that the List will be maintained and remain at up to date, real-time, and quality status. Over the next year our plans include increasing partnering agency participation to the BNL (reporting of updates i.e., move ins and closures) and we are aiming to have a total of 12 agencies to be able to make referrals to the List once the Data Sharing Agreement in March 2023. The future state of the List will be to migrate our community's data to our HMIS (Salesforce).



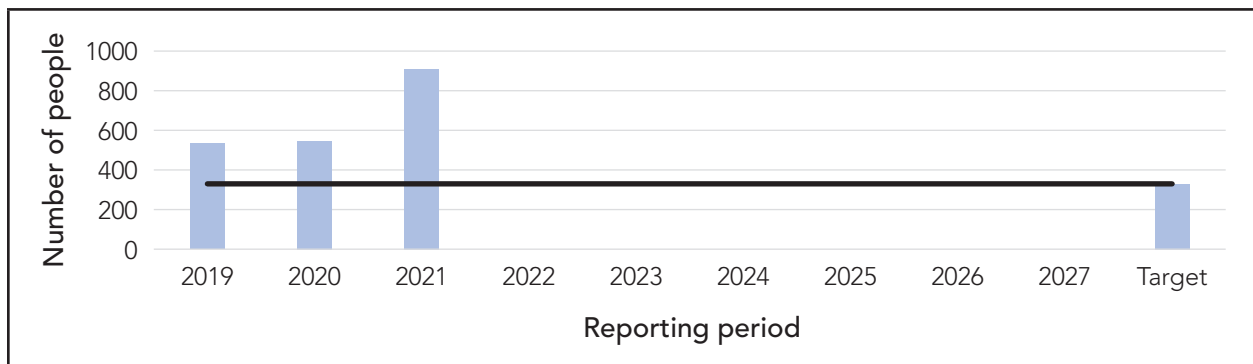
## 4 Community-Level Core Outcomes – Annual Data Reporting

### Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

Table 4-1: People who experienced homelessness for at least one day (that year)

2019	2020	2021	2022	2023	2024	2025	2026	2027	Target
537	549	913	–	–	–	–	–	–	333

Graph 4-1: People who experienced homelessness for at least one day (that year)



**Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, in the comment below please describe what was changed and why?**

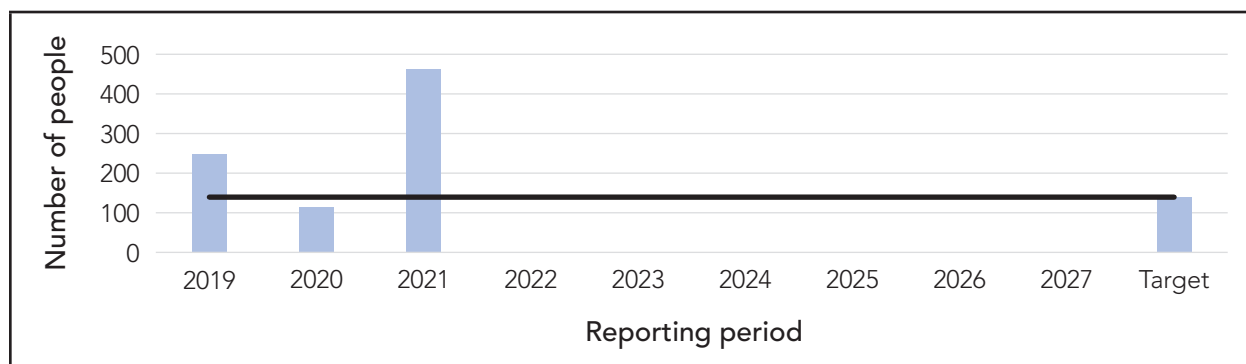
N/A.

## Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

Table 4-2: People who were newly identified (that year)

2019	2020	2021	2022	2023	2024	2025	2026	2027	Target
250	114	166	–	–	–	–	–	–	139

Graph 4-2: People who were newly identified (that year)



### Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, in the comment below please describe what was changed and why?

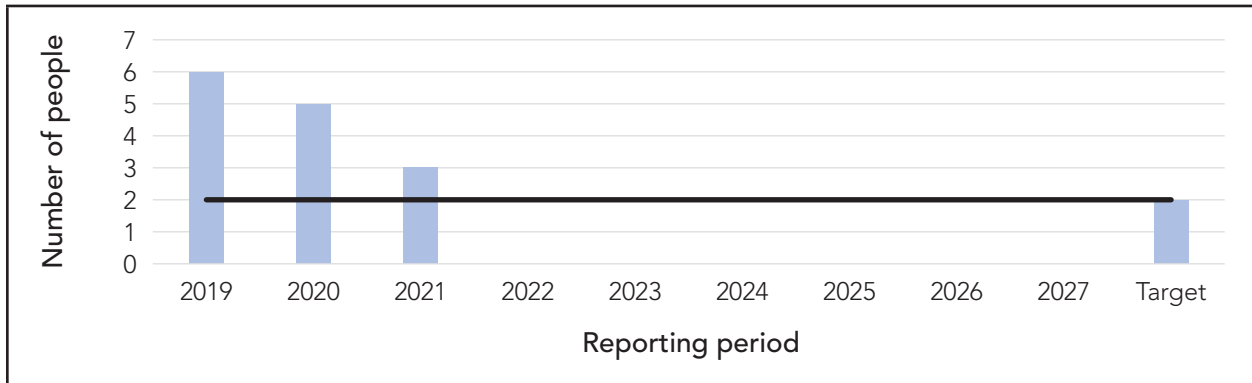
Yes - the data submitted in last year's CHR for Outcome #2 reflected the total number of people on the List who were not returns to homelessness, rather than those that were newly identified within that year.

## Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

Table 4-3: Return to homelessness (that year)

2019	2020	2021	2022	2023	2024	2025	2026	2027	Target
6	5	3	–	–	–	–	–	–	2

**Graph 4-3: Return to homelessness (that year)**



**Have you changed any data as submitted in a previous CHR for Outcome #3? If yes, in the comment below please describe what was changed and why?**

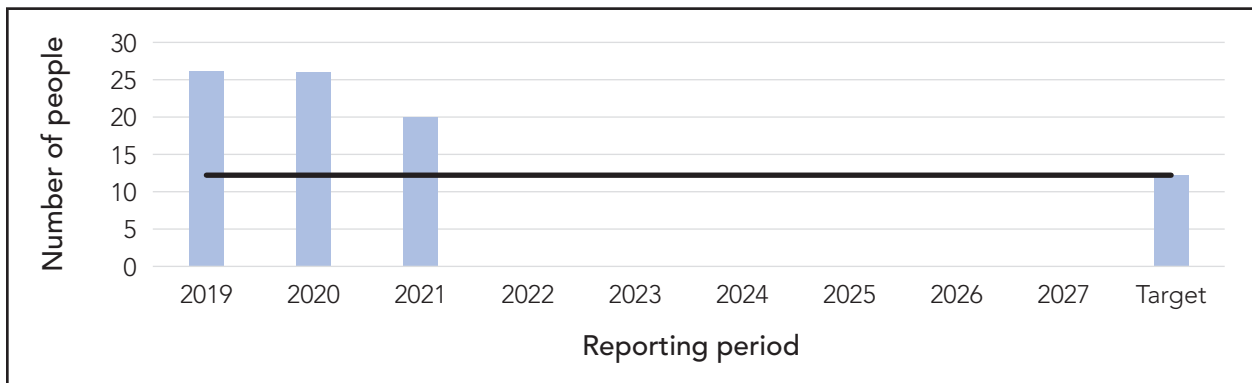
N/A.

**Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)**

**Table 4-4: Indigenous people who experienced homelessness for at least one day (that year)**

2019	2020	2021	2022	2023	2024	2025	2026	2027	Target
26	26	20	–	–	–	–	–	–	12

**Graph 4-4: Indigenous people who experienced homelessness for at least one day (that year)**



**Have you changed any data as submitted in a previous CHR for Outcome #4? If yes, in the comment below please describe what was changed and why?**

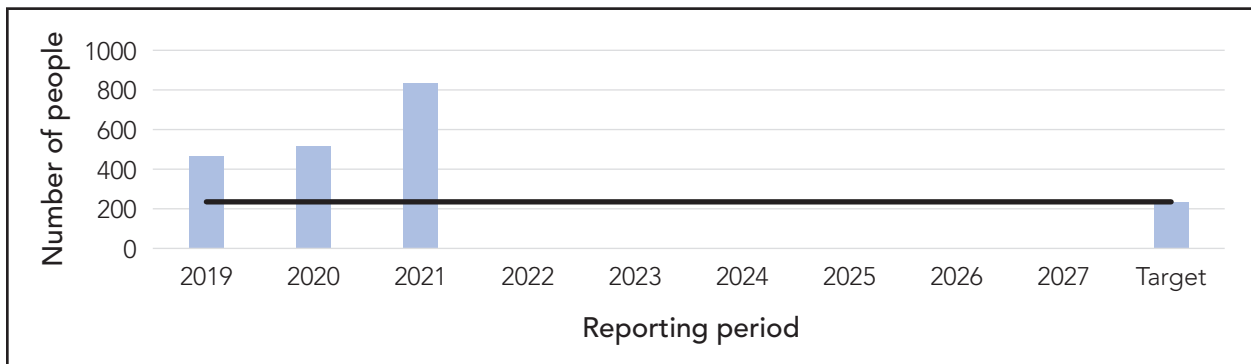
N/A.

## Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

**Table 4-5: People who experienced chronic homelessness for at least one day (that year)**

2019	2020	2021	2022	2023	2024	2025	2026	2027	Target
463	513	833	–	–	–	–	–	–	231

**Graph 4-5: People who experienced chronic homelessness for at least one day (that year)**



**Have you changed any data as submitted in a previous CHR for Outcome #5? If yes, in the comment below please describe what was changed and why?**

N/A.



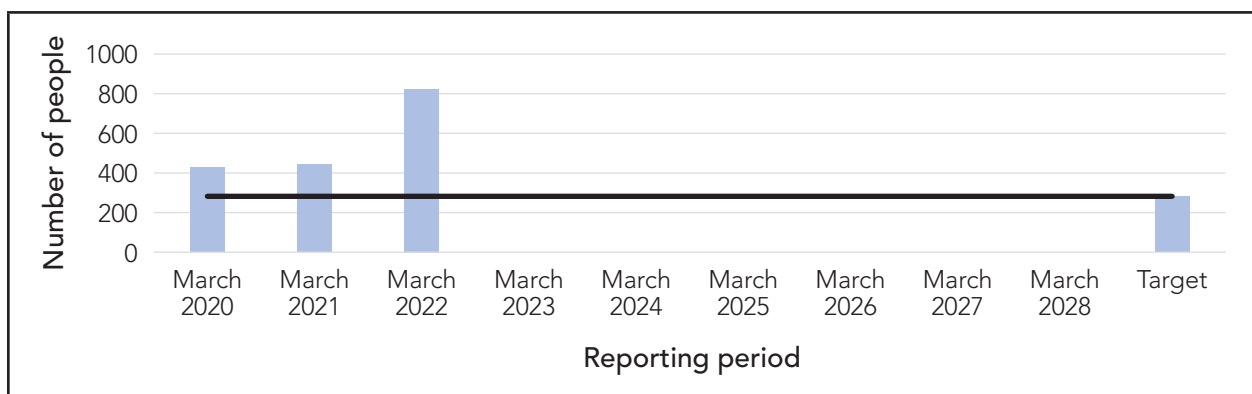
# 5 Community-Level Core Outcomes – Monthly Data Reporting

## Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

Table 5-1: People who experienced homelessness for at least one day (that month)

March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
429	444	823	–	–	–	–	–	–	282

Graph 5-1: People who experienced homelessness for at least one day (that month)



**Have you changed any data as submitted in a previous CHR for Outcome #1? If yes, in the comment below please describe what was changed and why?**

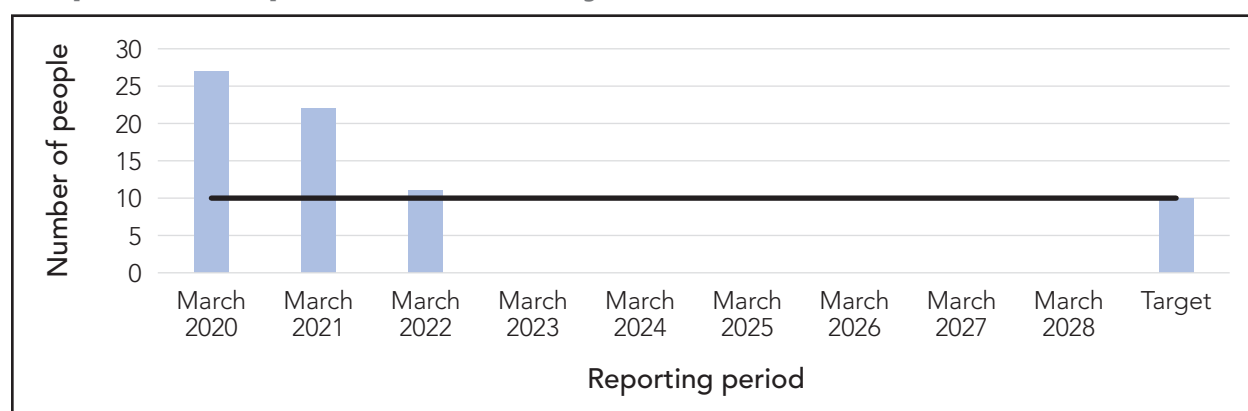
N/A.

## Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

Table 5-2: People who were newly identified (that month)

March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
27	22	11	–	–	–	–	–	–	10

Graph 5-2: People who were newly identified (that month)



Have you changed any data as submitted in a previous CHR for Outcome #2? If yes, in the comment below please describe what was changed and why?

N/A.

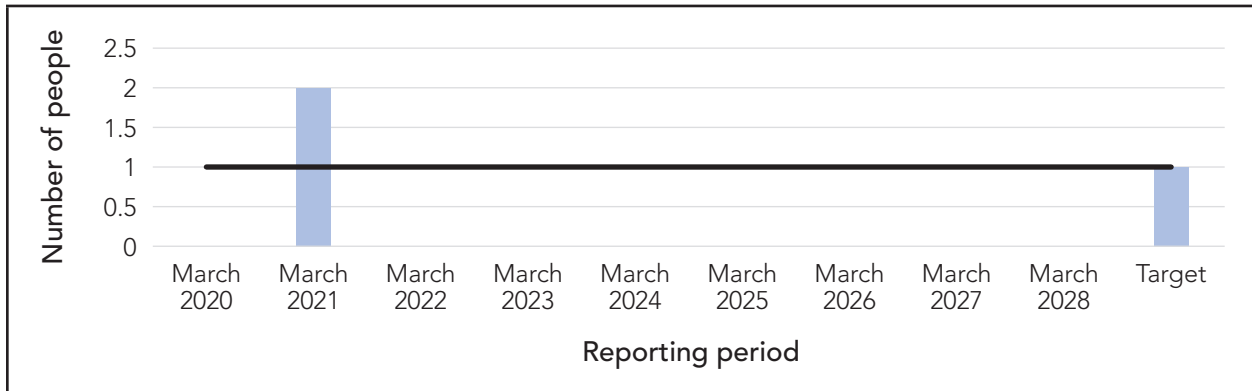
## Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

Table 5-3: Return to homelessness (that month)

March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
0	2	0	–	–	–	–	–	–	1



**Graph 5-3: Return to homelessness (that month)**



**Have you changed any data as submitted in a previous CHR for Outcome #3? If yes, in the comment below please describe what was changed and why?**

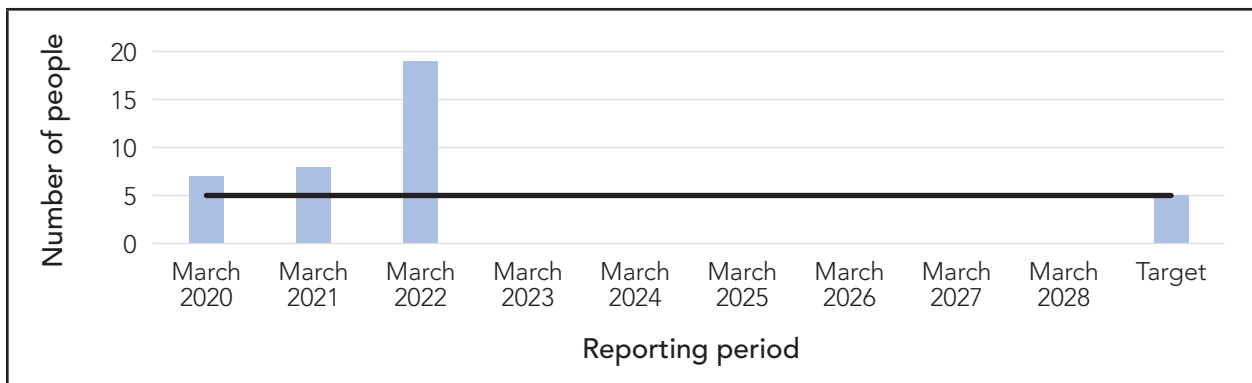
N/A.

**Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)**

**Table 5-4: Indigenous people who experienced homelessness for at least one day (that month)**

March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
7	8	19	–	–	–	–	–	–	5

**Graph 5-4: Indigenous people who experienced homelessness for at least one day (that month)**



**Have you changed any data as submitted in a previous CHR for Outcome #4? If yes, in the comment below please describe what was changed and why?**

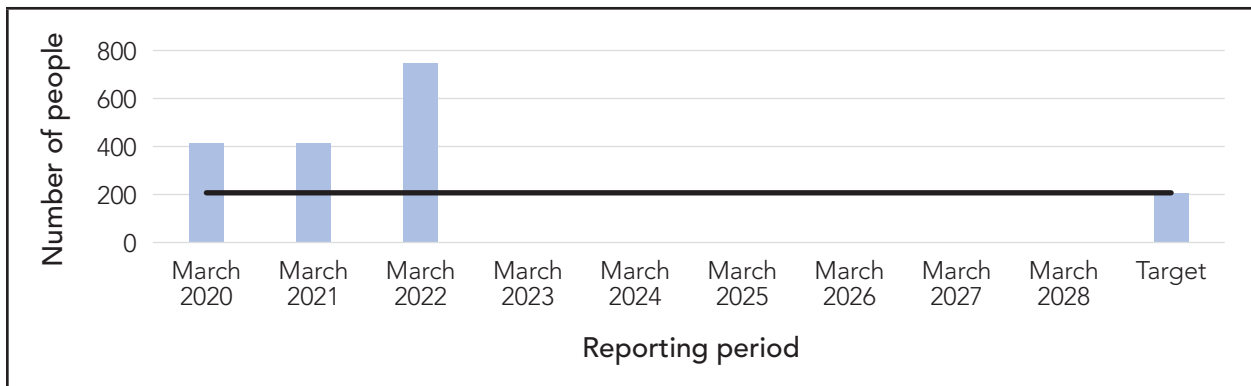
N/A.

## Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

**Table 5-5: People who experienced chronic homelessness for at least one day (that month)**

March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
414	414	746	–	–	–	–	–	–	207

**Graph 5-5: People who experienced chronic homelessness for at least one day (that month)**



**Have you changed any data as submitted in a previous CHR for Outcome #5? If yes, in the comment below please describe what was changed and why?**

N/A.



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