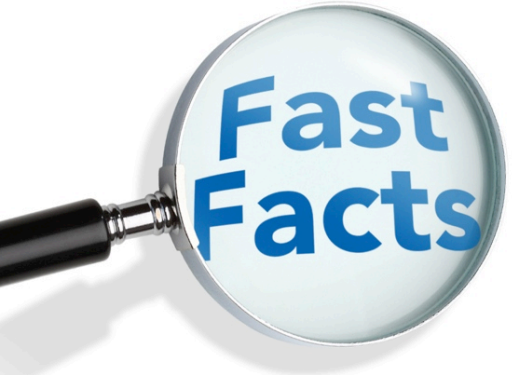


## Income Support

Assistance in accessing financial supports and benefits





**1.6%**

of the Peel population  
receives Ontario Works

**100%**

of Ontario Works benefit costs  
paid by the province

**11,616**

average households  
received income support  
through Ontario Works as  
of July 2021

**5,342**

applications received for  
various income support  
programs

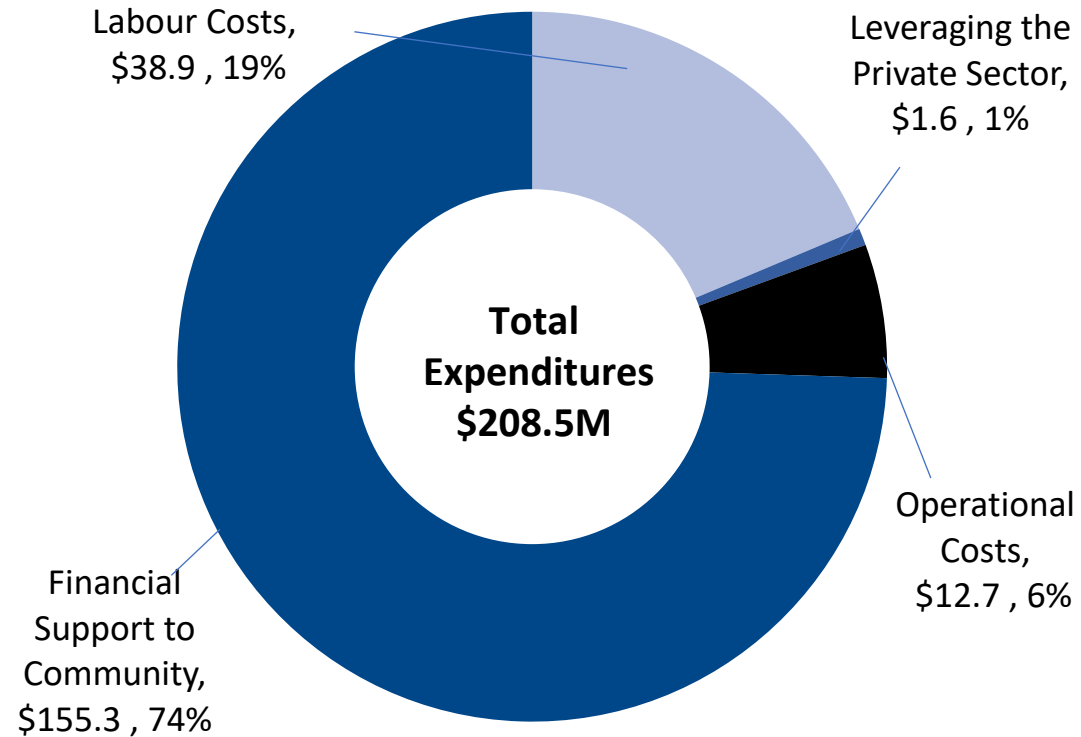


## How We Are Adapting

- Enhancing service delivery and improving access to social assistance supports by expanding digital tools, such as direct messaging
- Supporting better client outcomes by implementing life stabilization strategies
- Strengthening compliance and performance through improved reporting tools



## 2022 Operating Budget (\$M)



Regional Tax	Grants & Subsidies
\$26.4; 13%	\$182.1; 87%

## Summary of 2022 Net Operating Budget

<b>2021 Net Base Budget (In \$Millions)</b>	<b>\$26.6</b>
<b>Cost to maintain 2021 service level</b>	
<ul style="list-style-type: none"> <li>• Inflation: Labour costs/Goods and services</li> <li>• Cost Containment</li> </ul>	<p>\$0.9</p> <p>(1.1)</p>
<b>Sub-total: Cost to maintain 2021 service level</b>	<b>(\$0.2)</b>
<b>2022 Service Level Change</b>	
<b>2022 Proposed Net Budget Change from 2021</b>	<b>(\$0.2)</b>
<b>Proposed Total 2022 Net Budget</b>	<b>\$26.4</b>

## Key Financial Information

	Resources to Achieve Level of Service		
	2021	2022	
Total Expenditures (\$M)	\$262.1	\$208.5	
Total Revenue (\$M)	\$235.5	\$182.1	
Net Expenditures (\$M)	\$26.6	\$26.4	
Full-time Staffing Resources	373	371	
Capital Investment (\$M)			
10-Year Capital Investment (\$M)			
Outlook Years	2023	2024	2025
Net Increase (in millions)	\$1.3	\$1.4	\$1.4
% Increase	5.0%	4.9%	4.8%