

Fas

Income Support

15



households budgeted to receive income support through Ontario Works

2.1%

of the Peel population receives Ontario Works assistance 100%

of Ontario Works benefit costs paid by the province

11,782 applications received for various income support programs

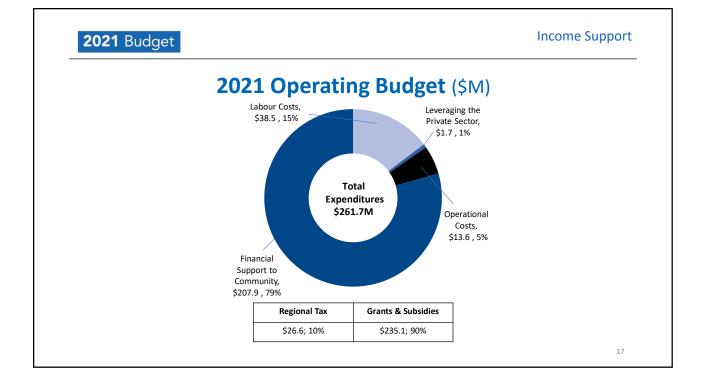
How We Are Adapting

- Implementing electronic files and moving towards paperless transactions, such as reloadable payment cards
- Adding a new service delivery model for Life Stabilization
- Continuing to improve business processes for enhanced service experience



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ADAPTING



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Summary of 2021 Net Operating Budget

2020 Net Base Budget (In \$Millions)	\$26.6
Cost to maintain 2020 service level	
 Inflation: Labour costs/Goods and services 	\$0.6
Electronic Document Management	0.3
Provincial Administration funding reduction	0.2
Reallocation of existing budget to offset inflationary cost increases	(1.1)
Sub-total: Cost to maintain 2020 service level	\$0.0
2021 Service Level Change	
Removal of Employment Program expenses	(\$7.9)
Provincial funding reduction for Employment Program	7.9
2021 Proposed Net Budget Change from 2020	\$0.0
Proposed Total 2021 Net Budget	\$26.6
Note: Numbers may not add up due to rounding	

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Key Financial Information

		Resources to Achieve Level of Service	
		2020	2021
Total Expenditures (\$M)		\$250.8	\$261.7
Total Revenue (\$M)		\$224.2	\$235.1
Net Expenditures (\$M)		\$26.6	\$26.6
Full-time Staffing Resources		373	373
Capital Investment (\$M)		-	-
10-Year Capital Investment (\$M)	1	-	-
Outlook Years	2022	2023	2024
Net Increase (in millions)	\$1.3	\$1.3	\$1.4
% Increase	4.9%	4.8%	4.7%