

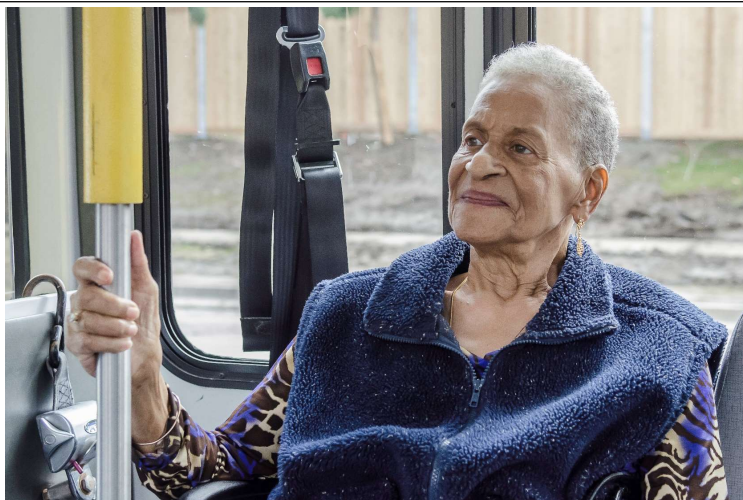
2021 Budget

Living

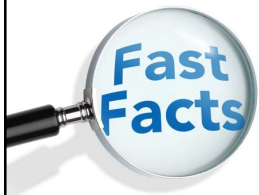
Investing to build our  
*Community for Life*

## TransHelp

Providing specialized  
public transit so  
residents can travel  
without barriers



 **Region of Peel**  
working with you



**736,000**  
trips provided

**2,820**  
new applications processed

**10,000+**  
passengers

**6.9M**  
kilometres driven

*Numbers represent 2019 data*

## How We Are Adapting



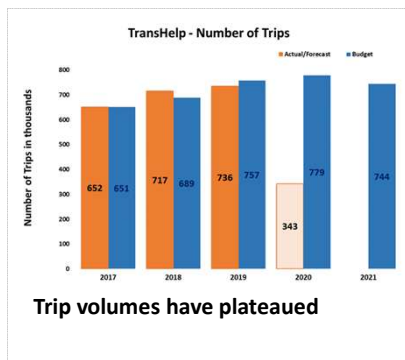
- Continue to find efficiencies in current delivery model
- Enhancing same-day travel options
- Introducing online booking and enhanced digital communications to improve passenger experience
- Surveying our passengers to understand potential changes to future travel behaviour



NEW  
in 2021

## 2021 Service Investment

### Service Pressure



### Investment

35,000  
↓  
Trips

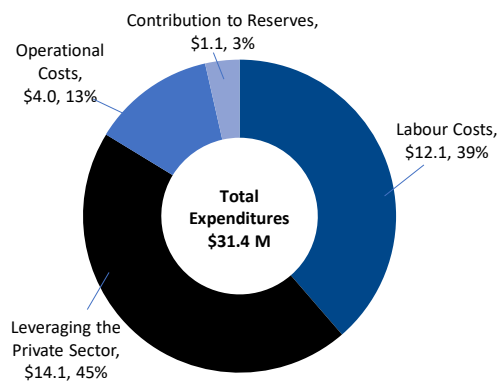
Reduction in trips to reflect most current trends

(\$0.9M)  
Operating

### Service Outcome

Peel residents in need can travel without barriers

### 2021 Operating Budget (\$M)



Regional Tax	Grants & Subsidies	Fees & Service Charges	Reserves
\$27.4; 88%	\$0.5; 2%	\$2.6; 8%	\$0.7; 2%

## Summary of 2021 Net Operating Budget

<b>2020 Net Base Budget (In \$Millions)</b>	<b>\$26.9</b>
<b>Cost to maintain 2020 service level</b>	
• Inflation: Labour costs/Goods and services	\$1.3
• Subsidy decrease (Dedicated Gas Tax - DGT)	0.2
• Operational efficiencies	(0.1)
<b>Sub-total: Cost to maintain 2020 service level</b>	<b>\$1.4</b>
<b>2021 Service Demand</b>	
• Decrease in trip volumes by 35,000	(\$0.9)
<b>2021 Proposed Net Budget Change from 2020</b>	<b>\$0.6</b>
<b>Proposed Total 2021 Net Budget</b>	<b>\$27.4</b>

Note: Numbers may not add up due to rounding

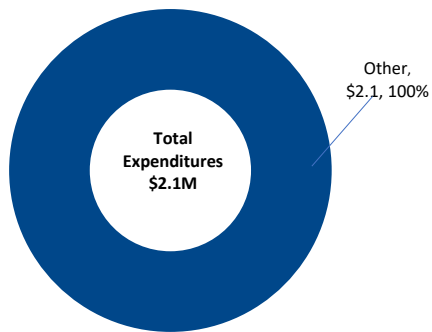
## 2021 Capital Budget – \$2.1 Million

### Key Highlights

- \$1.5M for Automatic Fare Payment
- \$0.3M for Accessible Transportation Master Plan
- \$0.2M for bus modification
- \$0.1M for vehicles



## 2021 Capital Budget (\$M)



Internal Reserves	External Funding
\$1.0; 47%	\$1.1; 53%



## Key Financial Information

	Resources to Achieve Level of Service		
	2020	2021	
Total Expenditures (\$M)	\$31.2	\$31.4	
Total Revenue (\$M)	\$4.3	\$3.9	
Net Expenditures (\$M)	\$26.9	\$27.4	
Full-time Staffing Resources	129	129	
Capital Investment (\$M)	\$1.8	\$2.1	
10-Year Capital Investment (\$M)	\$12.1	\$15.0	
Outlook Years	2022	2023	2024
Net Increase (\$M)	\$1.1	\$1.0	\$1.0
% Increase	4.1%	3.5%	3.5%