Living

Investing to build our Community for Life

Paramedic Services

Expert, reliable pre-hospital care







Paramedic Services



137,741

total calls in 2019

11.4%

reduction in estimated total daily calls in 2020

12,000+

swab tests conducted between March and November 2020 300%

increase in WSIB hazard incidents in 2020 compared to 2019

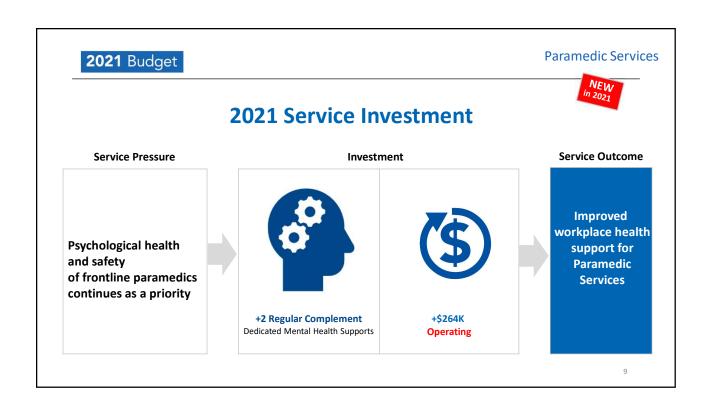
Paramedic Services

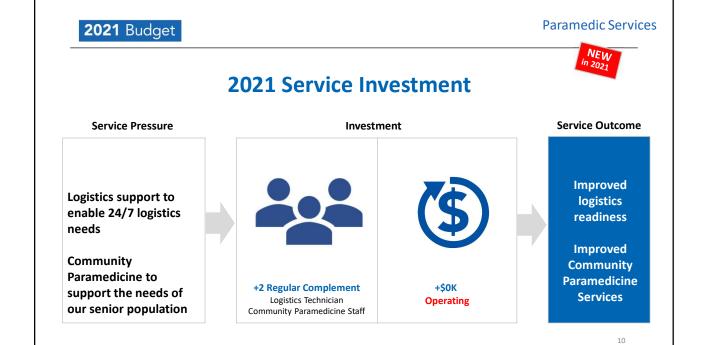


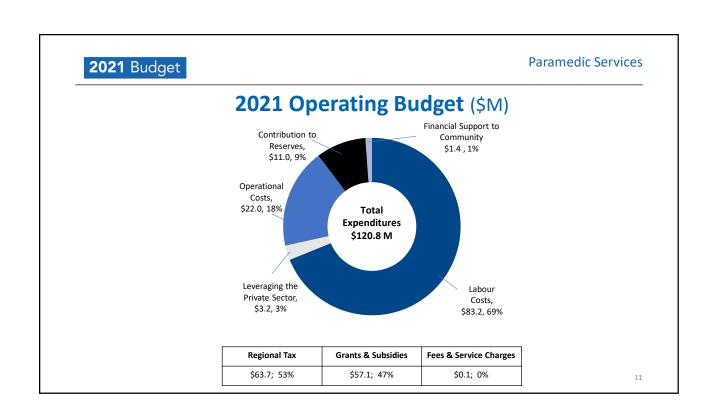
How We Are Adapting

- Delivering mental health and wellness initiatives
- Creating COVID-19 high-risk response unit for phase one response
- Adapting community paramedicine services to support COVID-19 testing in congregate settings
- Continuing to advocate for dispatch reform









2021 Budget Paramedic Services

Summary of 2021 Net Operating Budget

2020 Net Base Budget (In \$Millions)	\$62.1
Cost to maintain 2020 service level	
 Inflation: Labour costs/Goods and services 	3.0
 Increase in base provincial subsidy 	(1.5)
 Efficiencies identified from operational cost reviews 	(0.2)
Sub-total: Cost to maintain 2020 service level	\$1.3
2021 Service demand	
Psychological Health and Safety	0.3
 Community Paramedicine (100% provincially funded, \$132K) 	-
 Logistics Technician Supervisor (contract conversion) 	-
2021 Proposed Net Budget Change from 2020	\$1.6
Proposed Total 2021 Net Budget	\$63.7

Note: Numbers may not add up due to rounding

Paramedic Services

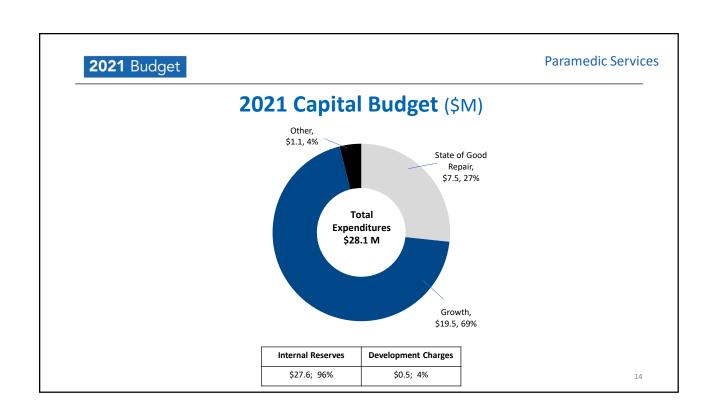
2021 Budget

2021 Capital Budget – \$28.1 Million

Key Highlights

- **\$19.5M** Phase one costs for a new reporting station in service for 2024
- **\$4.6M** Maintenance of facilities and equipment in state of good repair
- \$2.3M Replacement of 15 ambulances and equipment at end of useful life





Paramedic Services

Key Financial Information

•	110000	Resources to Achieve Level of Service	
	2020	2021	
Total Expenditures (\$M)	\$117.6	\$120.8	
Total Revenues (\$M)	\$55.5	\$57.1	
Net Expenditures (\$M)	\$62.1	\$63.7	
Full-time Staffing Resources	634	638	
Capital Investment (\$M)		\$28.1	
10-Year Capital Investment (\$M)		\$193.7	

Outlook Years	2022	2023	2024
Net Increase (\$M)	\$3.0	\$2.1	\$4.2
% Increase	4.7%	3.2%	6.2%