Leading

Investing to build our Community for Life

Enterprise Programs and Services

Government is future-oriented and accountable





Enterprise Programs and Services



80%

of managed assets are rated "good" or "very good"

79%

of residents surveyed have a positive perception of value for tax dollars

AAA/Aaa

one of 12 Canadian municipalities with a Triple A credit rating

Platinum

Excellence Canada Accreditation



Social Audience Growth

Facebook 225% Instagram 250% LinkedIn 30% Twitter 30%

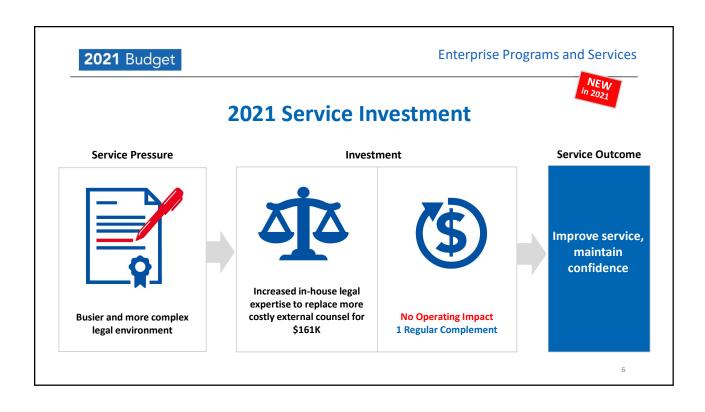
Enterprise Programs and Services

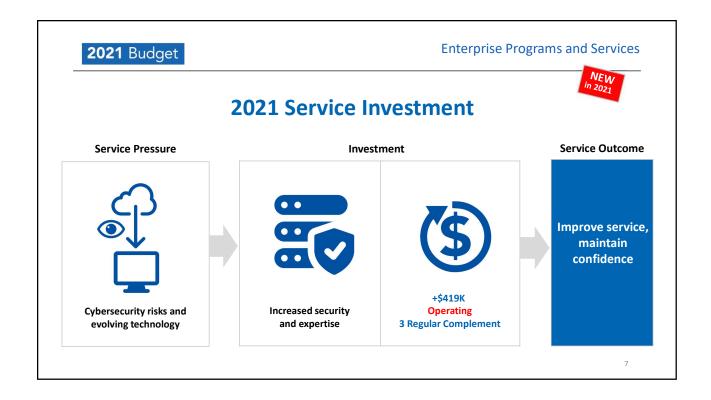


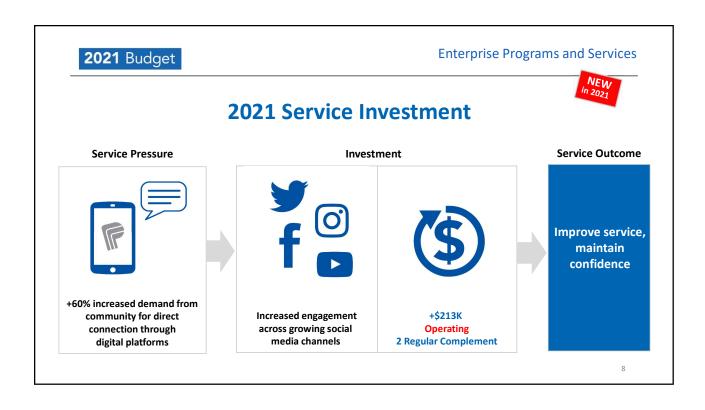
How We Are Adapting

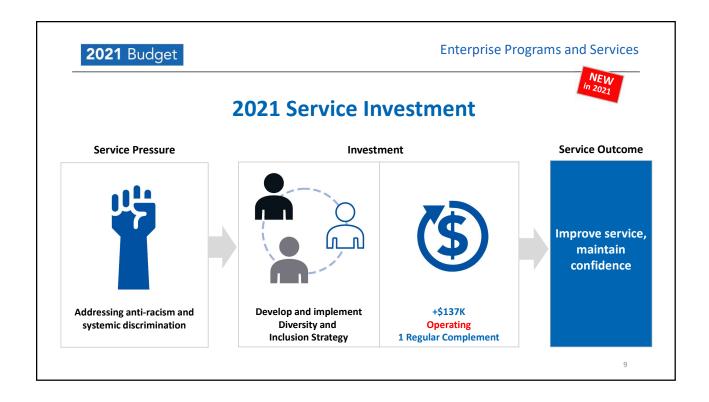
- Mobilized workforce
- Adapting Facilities
- Shifting services to digital channels

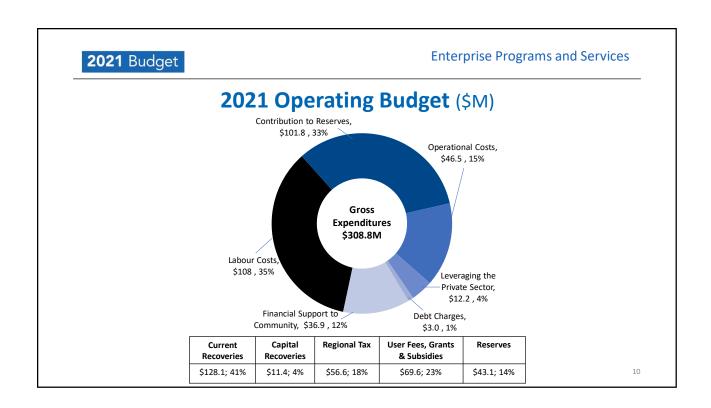












Enterprise Programs and Services

Summary of 2021 Net Operating Budget

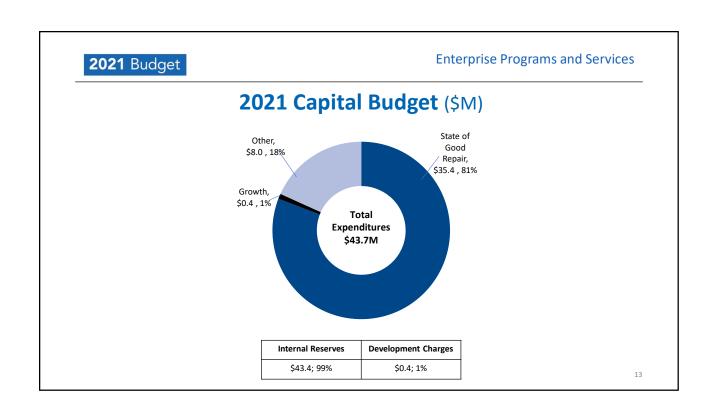
2020 Net Base Budget (In \$Millions)	\$51.4
Cost to maintain 2020 service level	
 Inflation: labour costs/goods and services 	\$0.9
Reduced tax subsidy of utility operations	(1.6)
 Budget reductions and cost mitigation 	(5.5)
Sub-total: Cost to maintain 2020 service level	(\$6.2)
 2021 Service Demand Service investments, net of recoveries COVID-19 response (\$2.1M gross; funded by Safe Restart Funding) 	\$0.1 -
Sub-total: Operations Before Infrastructure Levy	(\$6.1)
2021 - Levy to maintain infrastructure	
2021 Proposed Net Budget Change from 2020	
Proposed Total 2021 Net Budget	\$56.6
ote: Numbers may not add up due to rounding	

2021 Capital Budget – \$43.7 Million

Key Highlights

- \$24.1M to maintain Information Technology
- \$11.3M to maintain Regional Office Facilities in a state of good repair
- \$5.0M for process and technology solutions
- \$2.2M for initiatives to adapt and mitigate the impacts of climate change
- \$0.4M for development charge updates





Enterprise Programs and Services

Key Financial Information

		Resources to Achieve Level of Service	
		2020	2021
Total Expenditures (\$M)		\$157.4	\$169.3
Total Revenues (\$M)		\$106.0	\$112.7
Net Expenditures (\$M):			
- Operating (\$M)		\$51.4	\$45.3
- Levy to Maintain Infrastructure (\$M)		-	\$11.3
Total Net Expenditure (\$M)		\$51.4	\$56.6
Full-time Staffing Resources		789	
Capital Investment (\$M)		\$43.	
10-Year Capital Investment (\$M)			\$223.0
Outlook Years	2022	2023	2024
Net Increase/(Decrease) (\$M)	\$12.1	\$1.6	\$1.3
% Increase/(Decrease)	21.4%	2.3%	1.8%