

Investing to build our Community for Life

Services to be presented

Living

- Housing Support
- Income Support
- Community Investment
- Early Years and Child Care



Provincial Funding Impacts

- External COVID-19 funding to support the vulnerable may carry into 2021
- Exiting out of Employment Services with associated reduction in funding
- Provincial funding reductions in Early Years and Child Care
- No funding for inflation or service demand



Continuous Improvement

Efficiencies in the 2021 Budget	Cost Savings \$ Million	Cost Avoidance \$ Million
EYCCS - Programming Divestment	-	\$0.6
EYCCS - Fee Subsidy Family Composition Policy	-	0.5
EYCCS - Fee Subsidy Family – Reducing Value of Overpayments	-	1.7
TOTAL	-	\$2.8

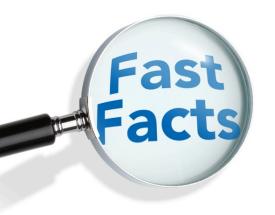
Investing to build our **Community for Life**

Housing Support

Affordable, sustainable and adequate housing stock and supports







4,800

clients served in emergency and transitional shelters 3,900

clients who received eviction prevention funds

11,600

households who receive subsidy

392

units in development



How We Are Adapting

- Shifting to needs-based service delivery, following Housing First philosophy
- Improving access to services with community partners
- Advocating to improve mental health and addictions supports
- Increasing the supply of affordable housing with a mix of innovative approaches





Service Pressure

Length of stay at the Peel Family Shelter has more than doubled over the last two years

Investment



Emergency Shelter
Operations
+\$2.7M
Operating

Service Outcome

Affordable housing is available to all Peel residents; and homelessness in Peel is prevented



Service Pressure

Implementing the Housing Master Plan and other affordable housing strategies require additional dedicated resources

Investment



Housing Services and Housing Development Office Resources

+\$0

Operating

+4 Regular Complement

Service Outcome

Affordable housing is available to all Peel residents; and homelessness in Peel is prevented



Service Pressure

Current technology creates barriers to service modernization and optimizing client outcomes

Investment



Next phase Housing Technology

+\$1.8M

Capital

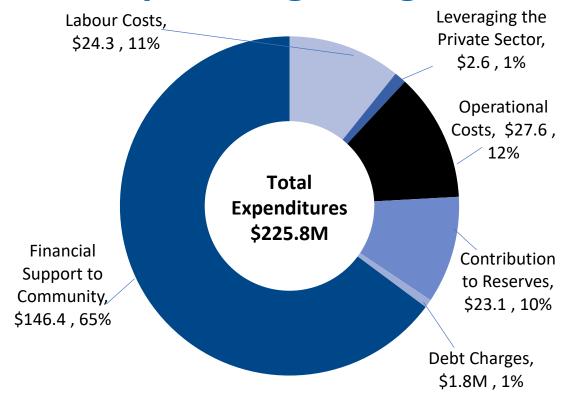
+\$0.1M

Operating

Service Outcome

Affordable housing is available to all Peel residents; and homelessness in Peel is prevented

2021 Operating Budget (\$M)



Regional Tax	Grants & Subsidies	Fees & Service Charges	Reserves
\$135.7; 60%	\$53.5; 23%	\$36.3; 16%	\$0.3; 1%

Summary of 2021 Net Operating Budget

2020 Net Base Budget (In \$Millions)	\$129.7
Cost to maintain 2020 service level	
 Inflation: Labour costs/Goods and services 	\$1.9
 Reduction in federal funding 	0.8
 Phasing in of tax impact for Housing Stability program 	0.5
Sub-total: Cost to maintain 2020 service level	\$3.2
2021 Service Demand	
 Emergency Shelter Operations 	\$2.7
 Housing Services & Housing Development Office Resources 	-
 Housing Enabling Technology 	0.1
2021 Proposed Net Budget Change from 2020	\$6.0
Proposed Total 2021 Net Budget	\$135.7

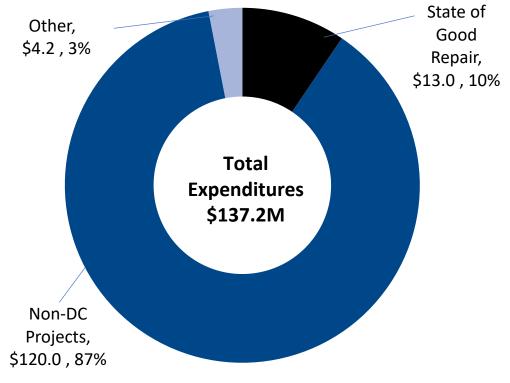
2021 Capital Budget - \$137.2 Million

Key Highlights

- \$120.0M Housing Master Plan
- \$10.8M loans for Housing Provider state of good repair
- \$2.4M Housing Providers BCA audits
- \$2.2M Region owned housing and shelters state of good repair
- \$1.8M Enabling Housing Technology



2021 Capital Budget (\$M)



Internal Reserves	External Funding	Debt
\$48.3; 35%	\$67.5; 49%	\$21.4; 16%

Key Financial Information

		Resources to Achieve Level of Service	
		2020	2021
Total Expenditures (\$M)		\$228.9	\$225.8
Total Revenue (\$M)		\$99.3	\$90.1
Net Expenditures (\$M)		\$129.7	\$135.7
Full-time Staffing Resources		138	140
Full-time Staffing Resources – Peel Living		119	119
Capital Investment (\$M)			\$137.2
10-Year Capital Investment (\$M)			\$1,044.1
Outlook Years	2022	2023	2024
Net Increase (\$M)	\$2.4	\$5.6	\$4.4
% Increase	1.8%	4.1%	3.1%

Investing to build our **Community for Life**

Income Support

Assistance in accessing financial supports and benefits







19,180

households budgeted to receive income support through Ontario Works 100%

of Ontario Works benefit costs paid by the province

2.1%

of the Peel population receives Ontario Works assistance

11,782

applications received for various income support programs

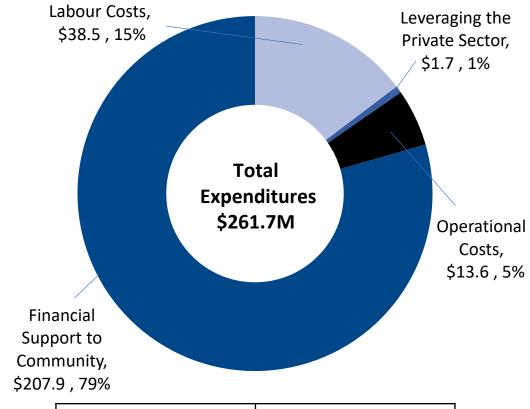


How We Are Adapting

- Implementing electronic files and moving towards paperless transactions, such as reloadable payment cards
- Adding a new service delivery model for Life Stabilization
- Continuing to improve business processes for enhanced service experience



2021 Operating Budget (\$M)



Regional Tax	Grants & Subsidies
\$26.6; 10%	\$235.1; 90%

Summary of 2021 Net Operating Budget

2020 Net Base Budget (In \$Millions)	\$26.6
Cost to maintain 2020 service level	
 Inflation: Labour costs/Goods and services 	\$0.6
Electronic Document Management	0.3
 Provincial Administration funding reduction 	0.2
 Reallocation of existing budget to offset inflationary cost increases 	(1.1)
Sub-total: Cost to maintain 2020 service level	\$0.0
2021 Service Level Change	
 Removal of Employment Program expenses 	(\$7.9)
 Provincial funding reduction for Employment Program 	7.9
2021 Proposed Net Budget Change from 2020	\$0.0
Proposed Total 2021 Net Budget	\$26.6

Key Financial Information

		Resources to Achieve Level of Service	
		2020	2021
Total Expenditures (\$M)		\$250.8	\$261.7
Total Revenue (\$M)		\$224.2	\$235.1
Net Expenditures (\$M)		\$26.6	\$26.6
Full-time Staffing Resources		373	373
Capital Investment (\$M)		-	-
10-Year Capital Investment (\$M)		-	-
Outlook Years	2022	2023	2024
Net Increase (in millions)	\$1.3	\$1.3	\$1.4
% Increase	4.9%	4.8%	4.7%

Living

Investing to build our **Community for Life**

Community Investment

Supporting a viable and collaborative not-for-profit sector







175,980

Peel residents in poverty; 80+ community partners and residents working to mitigate 16%

of racialized communities live in poverty

735,440

residents served through agencies funded by the Community Investment Program

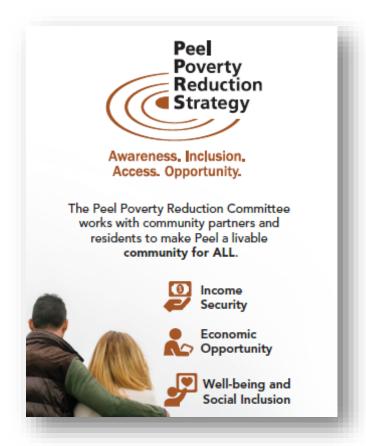
86%

of partners responding to a survey agreed that the Community Response Table is integral to collaboration during the pandemic

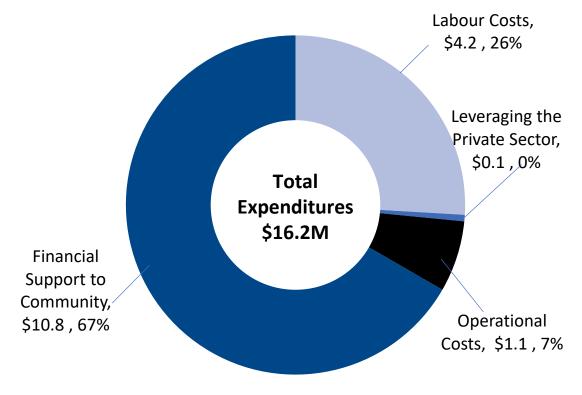


How We Are Adapting

- Aligning the Community Investment Program with Regional priorities to improve response to local needs
- Automating the Community Investment Program funding process to modernize agency application process
- Increasing collaboration with partners and stakeholders to mitigate the impact of COVID-19 on vulnerable residents and support recovery



2021 Operating Budget (\$M)



Regional Tax	Reserves
\$15.3; 94%	\$0.9; 6%

Summary of 2021 Net Operating Budget

2020 Net Base Budget (In \$Millions)	\$12.1
Cost to maintain 2020 service level	
 Inflation: Labour costs/Goods and services 	\$0.8
 Loss of Provincial Employment Support funding for Grants to Agencies 	1.8
 Year 2 of a 3-year phase in of Regional funding for the Anti Human Sex Trafficking program 	0.6
Sub-total: Cost to maintain 2020 service level	\$3.2
2021 Service Demand	_
2021 Proposed Net Budget Change from 2020	\$3.2
Proposed Total 2021 Net Budget	\$15.3

Key Financial Information

		Resources to Achieve Level of Service	
		2020	2021
Total Expenditures (\$M)		\$14.1	\$16.2
Total Revenue (\$M)		\$2.0	\$0.9
Net Expenditures (\$M)		\$12.1	\$15.3
Full-time Staffing Resources		34	34
Capital Investment (\$M)			-
10-Year Capital Investment (\$M)			_
Outlook Years	2022	2023	2024
Net Increase (\$M)	\$0.7	\$0.1	\$0.1
% Increase	4.8%	0.8%	0.9%

Investing to build our **Community for Life**

Early Years and Child Care

Affordable and responsive to families' needs







46,781

licensed child care spaces supported with Early Years and Child Care funding 16,588

fee subsidies make it possible for families to benefit from licensed child care

1,955

children with special needs who benefit from enhanced resources

63,859

children and parents/ caregivers participate in EarlyON programs



How We Are Adapting

- Modernizing funds management
- Improving fee subsidy program
- Maintaining or reducing administration expenses
- Realigning resources to ensure quality without added cost
- Advocating for and engaging with the community





Service Pressure

Continued implementation of Council endorsed EarlyON service delivery model

Investment



Expanded EarlyON programs +\$0.7M Operating

Service Outcome

Child Care
programs are
affordable and
responsive to the
needs of families



Service Pressure

Need to modernize delivery of programs and streamlining funding administration

Investment

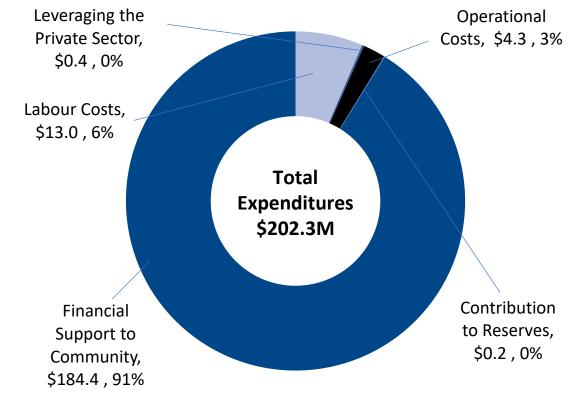


Next phase GovGrants +\$3.3M Capital

Service Outcome

Child Care
programs are
affordable and
responsive to the
needs of families

2021 Operating Budget (\$M)



Regional Tax	Grants & Subsidies	Fees & Service Charges
\$24.5; 12%	\$177.5; 88%	\$0.3; 0%

Summary of 2021 Net Operating Budget

2020 Net Base Budget (In \$Millions)	\$20.0
Cost to maintain 2020 service level	
 Inflation: Labour costs/Goods and services 	\$0.6
 Reallocation of existing budget to offset inflation 	(0.6)
Sub-total: Cost to maintain 2020 service level	\$ -
2021 Service Demand	
 Provincial mandated additional cost sharing 	\$3.8
 Expanded EarlyON programs (reflects \$0.6M of cost avoidance) 	0.7
2021 Proposed Net Budget Change from 2020	\$4.5
Proposed Total 2021 Net Budget	\$24.5

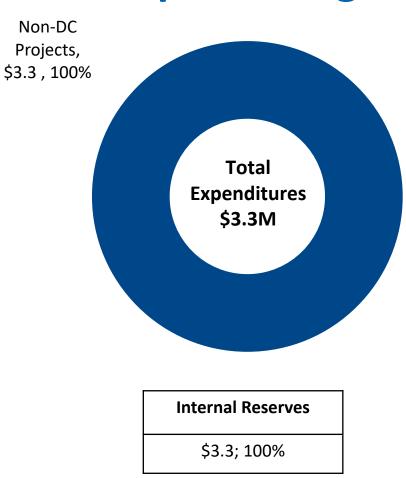
2021 Capital Budget - \$3.3 Million

Key Highlights

- \$3.3M increase to the existing GovGrants capital project for next phase
- \$0.07M for child care facilities state of good repair



2021 Capital Budget (\$M)



Key Financial Information

		Resources to Achieve Level of Service	
		2020	2021
Total Expenditures (\$M)		\$219.4	\$202.3
Total Revenue (\$M)		\$199.4	\$177.8
Net Expenditures (\$M)		\$20.0	\$24.5
Full-time Staffing Resources		117	117
Capital Investment (\$M)			\$3.3
10-Year Capital Investment (\$M)			\$11.0
Outlook Years	2022	2023	2024
Net Increase (\$M)	\$0.4	\$0.4	\$0.4
% Increase	1.8%	1.5%	1.5%





Summary of 2021 Service Budgets

		Operating (\$M)*	Capital (\$M)
	Housing Support	\$135.7	\$137.2
\$	Income Support	\$26.6	-
(\$)	Community Investment	\$15.3	-
Ť	Early Years and Child Care	\$24.5	\$3.3

* Net expenditure



Summary of Service Outcomes



Housing Support

Affordable housing is available to all Peel residents; and homelessness in Peel is prevented



Income Support

Peel residents in need have access to available financial supports



Community Investment

Community partners in need have support to deliver services to Peel residents



Early Years and Child Care

Early Years and Child Care programs are affordable and responsive to the needs of families