Leading

Investing to build our Community for Life

Enterprise Programs and Services (EPS)

Government is future-oriented and accountable





Continuous Improvement

Efficiencies in the 2020 Budget	Cost Savings \$ Million	Cost Avoidance \$ Million
Expense reductions from budget review	\$0.13	
Revenue increases from budget review	\$0.19	
Reduced mobile phone costs	\$0.72	
Call Centre efficiencies		\$0.18
Continuous Improvement Initiatives		\$0.18
Total	\$1.04	\$0.36

Additionally the Cash Management Strategy approved by Council has generated enhanced investment returns of \$6.0M in 2019

Enterprise Programs and Services (EPS)



79%

of managed assets are rated "good" or "very good"

74%

of residents surveyed have a positive perception of value for tax dollars

AAA/Aaa

one of 12 Canadian municipalities with a Triple A credit rating

Figures presented to Council in November 2019 are estimates

Platinum

Excellence Canada Accreditation



2.7 Million

visits per year to Region's website

Enterprise Programs and Services (EPS)

How We Are Adapting



- Corporate Social Responsibility
- Climate Change Master Plan
- Sustainable Procurement Program
- Mobilized workforce
- Minimize environmental impact of business practices



Enterprise Programs and Services (EPS)



Sustainable Procurement

Service Pressure



Opportunity to incorporate sustainable elements in **Procurements**

Investment



Operationalize a **Sustainable Procurement** program across the Enterprise



- +1 Regular Complement +\$149K of ongoing
- operating costs

Service Outcome

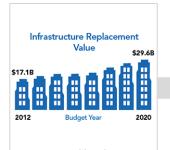
The Region of Peel is financially sustainable

Enterprise Programs and Services (EPS)



Managing Infrastructure

Service Pressure



Increased legislative requirements on expanding infrastructure base

Investment



Management and planned replacement of the Region's \$30B in infrastructure



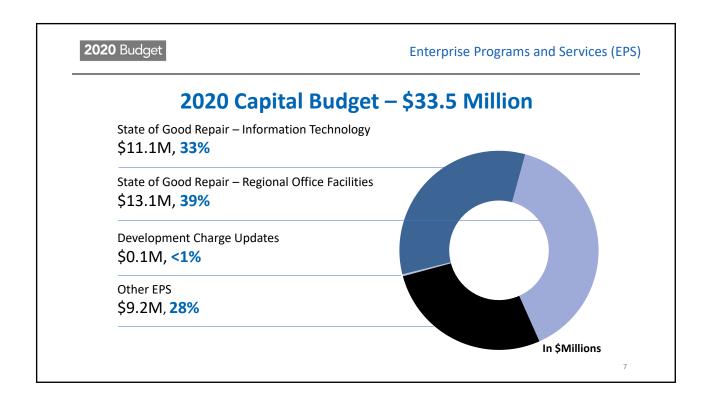
- +2 Regular Complement
- \$32K on Tax Levy
- \$233K on Utilities

Service Outcome

The Region of Peel builds, maintains and monitors infrastructure to best serve its residents and businesses

Summary of 2020 Net Operating Budget

2019 Net Base Budget (In \$Millions)	\$84.3
Cost to maintain 2019 service level	
 Inflation: Labour costs/Goods and services 	2.5
 Reduced tax subsidy of utility operations 	(2.4)
 Budget reductions (payments in lieu of taxes, supplemental taxes) 	(5.3)
Sub-total: Cost to maintain 2019 service level	(\$5.2)
2020 Service Demand – EPS	0.2
Sub-total: EPS Operations	(\$5.0)
2020 Service Demand – 1% Maintaining infrastructure	10.4
2020 Service Demand – Temporary Levy for Community Hubs	3.0
2020 Proposed Net Budget Change from 2019	\$8.4
Proposed Total 2020 Net Budget	\$92.7



Enterprise Programs and Services (EPS)

Key Financial Information

		Resources to Achieve Level of Service	
		2019	2020
Net Expenditures (\$M):			
- EPS Operating (\$M)		\$24.7	\$19.7
- 1% Maintaining Infrastructure (\$M) - \$10.4M Increase		\$59.6	\$70.0
- Community Hubs Levy		-	\$3.0
Total EPS Net Expenditure (\$M)		\$84.3	\$92.7
Full-time Staffing Resources		758	761
Capital Investment (\$M)			\$33.5
10-Year Capital Investment (\$M)			\$197.2
Outlook Years	2021	2022	2023
Net Increase/(Decrease):	\$	\$	\$
EPS Operating (\$M)	(\$1.7)	(\$0.5)	\$1.2
% Increase/(Decrease)	(8.8%)	(3.1%)	7.2%