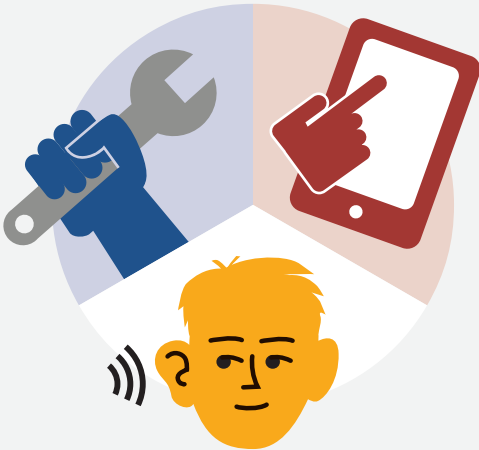




# The Top Three Factors that Contribute to Client Satisfaction

Staff effort helping clients get what they need

How clients access services



Staff understanding/concern for client needs